

# Technical Account Manager

Vaste Job - Online sinds 11 sep. 2018 - gewijzigd sinds 17 september

## Functieomschrijving

As a Technical Account Manager, you are responsible for the technical implementation of all projects assigned to you. You are the primary contact for the customer on all technical matters, and you function as an intermediary between the customer and the different departments within Skyline. The telecom, broadcast and satellite industries will be your

playground, where you can apply your a\_nity for high-tech, software products. We offer state-of-the-art, global leading

software solutions in a fast-changing industry. With thousands of drivers, highly advanced features, and a proven track record, DataMiner is the best-of-breed network management solution for the telecom, satellite and broadcast industries.

You can become part of this winning team and apply your skills to further expand our success around the globe.

[+] acquire and maintain detailed knowledge of all DataMiner features

[+] take ownership of the full technical implementation of your projects

[+] become your customers' primary contact for all technical matters related to your projects

[+] fully understand all aspects related to the functional and technical specifications of your projects

[+] ensure su\_cient documentation of all technical requests to other Skyline departments to guarantee e\_cient implementation of all technical aspects of your projects

[+] troubleshoot all technical issues that affect project delivery

[+] perform quality assurance from a functional perspective on all technical features in your projects

[+] create and maintain all required project documentation for acceptance, hand-over, and internal presentation procedures

[+] identify potential commercial opportunities and notify the appropriate Sales Manager

Bijlage: skyline-technicalaccountmanager-be.pdf

## Profiel

Competencies

[+] you are a fast learner and adapt quickly to new situations.

[+] you are communicative and have effective interpersonal and organizational skills

[+] you think logically, keeping the client first in mind

[+] you have natural technical insight and a positive, can-do attitude

[+] you can work independently and prioritize tasks

PDF

18-9-2018 Technical Account Manager - IZEGEM

<https://www.vdab.be/vindeenjob/vacatures/58308741/technical-account-manager-2/4>

[+] you are passionate about the benefits of software technology

Technical Skills

[+] familiar with software programming

[+] experience with HTML, XML, client-server systems and SNMP

[+] profound knowledge of HFC broadband, IPTV, broadcast and satellite systems

[+] strong a\_nity with MS Windows operating systems

[+] profound knowledge of TCP/IP (firewalls, routers, ...), multithreading, Web Services and .Net Remoting

[+] knowledge of MySQL and Apache Cassandra is an asset

Basic qualifications for consideration

[+] this position requires that you work from our o\_ces located in Izegem, Belgium. Excellent verbal and written communication skills in English.

## Jobgerelateerde competenties

Domein: Software-engineering

Strategische keuzes voor de evolutie van de informatiesystemen van de onderneming bepalen en aanbevelen

Behoeften van de opdrachtgever identificeren Vakprocessen analyseren Opportuniteit en uitvoerbaarheid evalueren

Overgaan tot het uitvoeren van functionele en technische verbeteringen De applicatie uitrollen (parametrering, opvolging, ...)

Lastenboeken en functionele en algemene specificaties uitwerken, bijwerken en aan de opdrachtgever overmaken

Gegevensdragers opstellen voor informatiedoorstroming of opleiding en deze doorgeven aan de betrokken personen

Controleren of de gebruikers de informatiesystemen gelijkvormig gebruiken (regels, procedures, ...)

De realisatie van projecten superviseren en coördineren  
Gebruikers begeleiden of opleiden over de nieuwe vakprocessen en toepassingen  
Functionele oplossingen formaliseren en bepalen Evoluties en functionele uitbreidingen van het informatiesysteem voorstellen aan de opdrachtgever

## Persoonsgebonden competenties

Resultaatgerichtheid  
Creatief denken (Inventiviteit)  
Commercieel zijn  
Leervermogen hebben  
Zin voor nauwkeurigheid hebben  
Zelfstandig werken  
Contactvaardig zijn  
Omgaan met stress  
Regels en afspraken nakomen  
Plannen (= ordenen)  
Klantgerichtheid  
Samenwerken als hecht team  
Zich kunnen aanpassen aan veranderende omstandigheden (flexibiliteit)

## Aanbod

[+] a competitive salary with extra benefits  
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<https://www.vdab.be/vindeenjob/vacatures/58308741/technical-account-manager-3/4>  
[+] a healthy work-life balance  
[+] a stimulating, challenging, and fast-evolving technological environment  
[+] work in an international company while still enjoying the advantages of a small-company culture  
[+] be part of a team that has a disruptive impact on the global telecom and broadcast industry  
[+] gain experience with a vast array of cutting-edge technologies  
[+] enjoy long-term stable employment  
[+] grow in your career thanks to in-house training courses, choosing from a variety of professional options

## Plaats tewerkstelling

SKYLINE COMMUNICATIONS  
ambachtenstraat 33 8870 IZEGEM

Toon op kaart ·

## Vereiste studies

Master Industriële wetenschappen: informatica  
Prof. bach. Toegepaste informatica  
Master i/d informatica  
Master Industriële wetenschappen: Elektronica - ICT  
Prof. bach. Elektronica - ICT: ICT  
of gelijkwaardig door ervaring.

## Talenkennis

Engels (goed)

## Werkervaring

Beperkte ervaring ( < 2 jaar )

## Contract

Vaste Job  
Contract van onbepaalde duur  
Voltijds

## Plaats tewerkstelling

ambachtenstraat 33 8870 IZEGEM