

# Operations Engineer

Vaste Job - Online sinds 11 sep. 2018 - gewijzigd sinds 14 september

## Functieomschrijving

As a DataMiner Operations Engineer, you will be responsible for giving professional remote support to customers around

the globe. Diving deep into complex technical environments, pleasing the most demanding customers with a natural flair and finding non-compromising solutions are but a few of the challenging tasks at hand. If you want to be part of a motivated team, if you would love to work with a world class product and if you are committed to bringing the highest quality of service to our customers, now is the time to join us!

- [+] configuring advanced DataMiner Network Management Systems
- [+] resolving customer issues including complex technical scenarios
- [+] analyzing client needs and providing solutions
- [+] working together with team members, technical account managers and project managers
- [+] supporting service, service availability, and quality
- [+] providing consultation to help customers realize the full potential of their system
- [+] providing critical product feedback

Bijlage: skyline-operationsengineer-be.pdf

## Profiel

Competencies

- [+] you are a fast learner who adapts quickly to new situations
- [+] you are communicative and have strong interpersonal and organizational skills
- [+] you think logically and client-oriented
- [+] you have natural technical insight

Technical Skills

- [+] basic familiarity with HFC Broadband, IPTV, broadcast and satellite systems is a definite plus
- [+] basic knowledge of C#
- [+] strong affinity with MS Windows operating systems
- [+] experience with HTML, XML, client-server systems and SNMP

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18-9-2018 Operations Engineer - IZEGEM

<https://www.vdab.be/vindeenjob/vacatures/58308207/operations-engineer-2/4>

- [+] profound knowledge of TCP/IP (firewalls, routers, ...), multithreading, Web Services, .Net Remoting and Wireshark
- [+] knowledge of relational databases is an asset

Basic qualifications for consideration

- [+] This position requires that you work from our offices located in Izegem, Belgium
- [+] Good verbal and written communication skills in English

## Jobgerelateerde competenties

Overgaan tot het uitvoeren van functionele en technische verbeteringen De applicatie uitrollen (parametrering, opvolging, ...)

Strategische keuzes voor de evolutie van de informatiesystemen van de onderneming bepalen en aanbevelen

Gegevensdragers opstellen voor informatiedoorstroming of opleiding en deze doorgeven aan de betrokken personen

Controleren of de gebruikers de informatiesystemen gelijkvormig gebruiken (regels, procedures, ...)

Gebruikers begeleiden of opleiden over de nieuwe vakprocessen en toepassingen

Functionele oplossingen formaliseren en bepalen Evoluties en functionele uitbreidingen van het informatiesysteem voorstellen aan de opdrachtgever

Functionele tests van de ontwikkelde toepassingen uitvoeren en opvolgen

Behoeften van de opdrachtgever identificeren Vakprocessen analyseren Opportuniteit en uitvoerbaarheid evalueren

## Persoonsgebonden competenties

Leervermogen hebben

Contactvaardig zijn

Zich kunnen aanpassen aan veranderende omstandigheden (flexibiliteit)

Klantgerichtheid

Samenwerken als hecht team

Zelfstandig werken

Regels en afspraken nakomen

Creatief denken (Inventiviteit)  
Omgaan met stress  
Zin voor nauwkeurigheid hebben  
Plannen (= ordenen)  
Resultaatgerichtheid

## Aanbod

[+] a competitive salary with extra benefits  
[+] a healthy work-life balance  
[+] a stimulating, challenging, and fast-evolving technological environment  
[+] work in an international company while still enjoying the advantages of a small-company culture  
[+] be part of a team that has a disruptive impact on the global telecom and broadcast industry  
[+] gain experience with a vast array of cutting-edge technologies  
[+] enjoy long-term stable employment  
[+] grow in your career thanks to in-house training courses, choosing from a variety of professional options

## Plaats tewerkstelling

18-9-2018 Operations Engineer - IZEGEM  
<https://www.vdab.be/vindeenjob/vacatures/58308207/operations-engineer-3/4>  
SKYLINE COMMUNICATIONS  
ambachtenstraat 33 8870 IZEGEM

Toon op kaart ·

## Vereiste studies

Master i/d informatica  
Ac. bach. i/d industriële wet.: informatica  
Master Industriële wetenschappen: Elektronica - ICT  
Prof. bach. Elektronica - ICT  
Master Toegepaste informatica  
Master i/d ingenieurswet.: computerwet.  
Doctoraat  
Master Industriële wetenschappen: informatica  
Prof. bach. Toegepaste informatica  
Ac. bach. Industriële wetenschappen: Elektronica-ICT

## Talenkennis

Engels (goed)

## Werkervaring

Niet van belang

## Contract

Vaste Job  
Contract van onbepaalde duur  
Voltijds

## Plaats tewerkstelling

ambachtenstraat 33 8870 IZEGEM